Viny Khandelwal
Self-employed in Family Business - SELF EMPLOYED

Kullu, Himachal Pradesh - Email me on Indeed: indeed.com/r/Viny-
Khandelwal/02e488f477e2f5bc

- Currently pursuing my certifications in Digital Marketing.
- 2 year's experience in managing, maintaining and assisting to run a camping site.
- Additional experience in event managing and emcee in Army Wife Welfare Association (NGO)
- 1-year self-employed in Kudi Firang.
- 2 years of work experience in Infrastructure Management and Support in TCS.
- Worked as Soft skill trainer in TCS.
- Worked as Operation Analyst for Microsoft Server management team.
- Worked as Application Support engineer for PricewaterhouseCoopers, USA.
- Worked as Technical Support for Microsoft Office, Outlook and PowerPoint.

WORK EXPERIENCE

Self-employed in Family Business

SELF EMPLOYED -

February 2015 to Present

of tourist camping site. Managing, maintaining and assisting to run a camping site.
- Self-employed in Kudi Firang under self-proprietary. Designing Digital print art and getting it
printed for Handbags and Home Décor. Actively participated in exhibitions and Trade shows.

Systems Engineer

Microsoft Corporation - Hyderabad, Telangana -

October 2012 to January 2015

PROJECTS:
1. Microsoft Server Management

➢ Client: Microsoft Corporation.
- Role: Microsoft Server infrastructure remote management - Remotely logon to and manage the
Microsoft Corporation datacenter servers all over the world and configure/ deploy according to
the incident/change management request/ticket.
- Responsibilities: Incident management and change management, performing simple changes
and re-assigning incident tickets to on-site work, server rename, rebuild, configuration tasks,
datacenter server deployments and hardware procurement/replacement follow-ups.

2. PwC Application Support

➢ Client: PricewaterhouseCoopers.
- Role: Incident management and other applications for corporates and firms in USA.

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- Responsibilities: Handling deployment of firm application upgrades and reporting of bugs and
errors to development team, SLA and quality report submission and training agents according
to new updates and best practices shared, attending team meetings for process development
and improvement, maintain existing and generate new operational support documentation,
communicating with 3rd party service providers for account activations, upgrades, password
resets and membership renewals, troubleshooting system software and hardware configuration
issues, log issue and user contact into customer database, translate end-user business needs
into working solutions.

EDUCATION

Bachelor of Engineering in Digital Marketing

Nitte Meenakshi Institute of Technology - Bengaluru, Karnataka

SKILLS

EXCHANGE (Less than 1 year), HTML (Less than 1 year), KITCHEN (Less than 1 year), LINUX
(Less than 1 year), VMWARE (Less than 1 year)

GROUPS

AWWA

November 2015 to Present

ADDITIONAL INFORMATION

- Photography and video editing for Viny's Kitchen (VLOG on YouTube)
- Good communication skill and Public Speaking as Orator.
- Knowledge on Windows Server […] Linux, Exchange server, VMware, HTML.

PERSONAL DOSSIER

Name: Viny Khandelwal
Phone: […]
Email: khandelwal.viny@gmail.com
Husband's Name: Capt. Anuj Mahant

Permanent Address: HNO - 240, Gandhinagar,
Dhalpur, […]