

Rupesh Reddy
Technology Consultant - EIT Services India Private Limited

Hyderabad, Telangana - Email me on Indeed: [indeed.com/r/Rupesh-Reddy/5402dfa9c92fb7bf](https://www.indeed.com/r/Rupesh-Reddy/5402dfa9c92fb7bf)

- Possessing 6.3 years of IT experience in the domain of Data warehousing/Business Intelligence.
- Remarkable experience in SAP Business objects XIR2, XI 3.1, BI4.0 and BI4.1.
- Proficient in administration of Business Objects and Cognos repositories, services and servers for high availability of environments.
- Basic overview of Tableau Administration.
- Extensively worked on CMC, Universe Designer, Desktop Intelligence, Infoview/BI Launch pad and Web Intelligence.
- Experience in SAPBI 4.0/4.1 CMC, UDT, IDT, BI Launch Pad, WebI Rich Client, UMT, LCM.
- Experience in Migration from XIR2, XI3.1 to SAPBI 4.0 by using Upgrade Management Tool (UMT)
- Experience in converting .UNV to .UNX by using Information Design Tool (IDT)
- Using the Report Conversion Tool converted Desk I reports to Web I reports in BOXI 3.1 and BI4.0.
- Experience in upgrading the environment from BI4.0 to BI4.1
- Web I Reports & Universes were deployed from Development to Production Environment by using Life Cycle Management Console (LCM)
- Experience in setting up a Disaster Recovery Environment of Business Objects XIR3.1 and BI4.0
- Excellent knowledge on Cognos connection, Security and Configuration.
- Profile based Publications were created and scheduled reports to user BI Inbox.
- File & Scheduled based Events were created and scheduled the reports.
- Familiarity with Root Cause Analysis, Troubleshooting and Debugging of issues in Production Environment.
- Extensively worked on Installation and Configuration of Business Objects.
- Experience in maintaining the environments.
- Remarkable experience in applying patches/fixes for SAP Business Objects XIR3.1, BI4.0 and BI4.1.
- Proficient knowledge on Architecture and functioning of SAP Business Objects.
- Possess excellent communication, decision-making, problem solving, analytical and interpersonal skills with result oriented dedication towards goals. Capable of working as a Team Member or Individually with minimum supervision.
- An enthusiastic and project-oriented team player with solid communication, leadership skills and the ability to develop creative solutions for challenging client needs.
- Flexible and versatile to adapt to any new environment with a strong desire to keep pace with latest technologies.

This project is upgrading Business Intelligence 4.0 environment to latest available version of Business Intelligence 4.1.

Roles and Responsibilities:

- Lead the team of 8 resources in upgrading Business Intelligence 4.0 to 4.1
- Coordinating with Wintel, Data protection and Database team for the backup.
- Involving vendor in case of any installation issues.
- Configuring the environment, Scaling of the services after the installation.
- Validation the environment, testing the work flow of the reports and the client tools before releasing the environment to the customers.
- Fixing the issues found during end user testing, by involving vendor if needed.

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PAN Card: BBDPR2171L

Issuing Office: Hyderabad
Issue Date: 31-Jan 2011
Expiry Date: 30-Jan 2021

WORK EXPERIENCE

Technology Consultant

EIT Services India Private Limited -

September 2015 to Present

Worked as Senior Systems Engineer for Infosys Limited from February 2012 to September 2015

DXC Technology, Business objects Administrator

EIT Services India Private Limited - Bengaluru, Karnataka -

September 2015 to Present

Project #1: State Bank of Mauritius

Domain: Banking

Overview:

The business objective of this project is to have a unified reporting platform for accessing and analysing the data from any business systems as per the business requirement. It includes Development, Test, Stage and Production based Environment supporting 300+ users.

Environment:

- Four Environments - Development, Test, Stage and Production
- Clustered Environment
- Windows servers
- OS: Microsoft Windows 2008 Server

Role & Responsibilities:

- As a Team Lead currently handling 5 resources and helping them on delivery issues.
- Co-ordination with team on universe/report related issues and performance issues.
- Preparing weekly and monthly progress report.
- Upgraded the non-production environments to higher patch versions.
- Performed installation, configuration and scaling of the production environment.
- Ensure HA of the production environment. Participate and lead the DC-DR exercise.
- 2 months of client facing experience, which included the production go-lives. Handled the issues raised post production go-live, ensured the stability of environment.
- Create and manage users, groups and folders. Ensure appropriate privileges are assigned to the different users.
- Suggested and implemented publication mechanism for report spooling (file location based triggering), which eliminated the manual report scheduling activity.
- Technical Proficiency: Understanding project related technical features, raising issues, proactively identifying the issues.

- Project Completeness: Timeliness of deliverable, Timely Escalation / Status updates / reports, Status updates of calls / requests, Problem solving, Ability to work out solutions independently.
- Independently perform complex troubleshooting, root-cause analysis, solution development.
- Interact with end users or clients to resolve issues with Business objects.
- Coordinate with SAP support for patches and bug fixes.
- To manage nodes, servers and services.
- Backup and restore of Business Objects.
- Worked with Wintel and DBA team related to OS and Database related issues.
- Monitoring the Jobs and sever space availability and CPU Process.
- Deployment/Migrations of folders and objects from DEV to TEST, TEST to UAT and UAT to PROD environment.
- Recommend and implement of automation for known and recurring activities.
- Preparing standard operating procedures for related Business Object issues.
- Handled the basic report development and maintenance activities.
- ALM Owner: ALM (Tool for tracking and monitoring the defects raised for the UAT report related issues)
- HPSM Lead: HPSM (Tool for tracking and monitoring the defects raised for the PROD report related issues)

Infosys Limited, Business objects Administrator

Business objects - Bengaluru, Karnataka -

February 2012 to September 2015

Project #1: Pfizer Pharmaceuticals

Domain: Life sciences

EDUCATION

B.Tech in Electronics and Communication Engineering

Sri Venkateswara College of Engineering and Technology Affiliated - Anantapur, Andhra Pradesh

2007 to 2011

ADDITIONAL INFORMATION

Soft Skills:

- Cross Cultural Sensitivity
- Written Communication Skills
- Articulation Skills
- Effective Meetings