

Debasish Dasgupta  
Trainer-Finacle-Core Banking Solutions-Infosys - Onward eServices  
limited

Qasba, Bihar - Email me on Indeed: [indeed.com/r/Debasish-Dasgupta/a20561e10f83ae3f](https://www.indeed.com/r/Debasish-Dasgupta/a20561e10f83ae3f)

- ✓ Worked as a faculty for Infosys in PTC ( Postal Training Centre) of DOP (Department of Post-India)
- ✓ Undertaken Classes for Banking Theory and practices.
- ✓ Trainer- Finacle Core Banking Solutions
- ✓ Maintaining client base of 20 Crores.
- ✓ Investment Banking ( H.N.I section)
- ✓ Admin and ATM manager (IT and branch)
- ✓ Management and smooth functioning of ATM network and administration.
- ✓ Implementation of Finacle10.2 in the branch level (Axis Bank)
- ✓ Successfully completed the task of Transition Supervisor in the migration from Finacle7 to Finacle 10.2.
- ✓ Over 4 years of rich experience in financial sector
- ✓ Ability to support and sustain a positive work environment that fosters team performance with strong communication and negotiation skills.
- ✓ Thorough understanding of cash management services involving bulk payments for large corporate and processing of cash and cheque collections from them.
- ✓ Thorough working knowledge Branch Banking & routine banking operations.
- ✓ Possess excellent interpersonal, communication and organizational skills with demonstrated abilities in team management and customer relationship management.
- ✓ Developing Customer base for the Bank and be strong player in the growth of overall business

#### WORK EXPERIENCE

Trainer-Finacle-Core Banking Solutions-Infosys

Onward eServices limited - Chennai, Tamil Nadu -

2014 to Present

Job Summary: Trainer in PTC (Postal Training centre) - Department of Post.

- Training clients about Finacle CBS menu options.
- Training postal employees about the day to day banking practice.
- Training postal employees about Finacle 10.2 implementation in the department.
- Supervising in the migration from manual data entry to core banking application.
- Training client about the package.
- Migration of the system to new software.

Branch Manager

Rainbow Financial Services - Kolkata, West Bengal -

2012 to April 2014

<https://www.indeed.com/r/Debasish-Dasgupta/a20561e10f83ae3f?isid=rex-download&ikw=download-top&co=IN>

Investment Banking- salt Lake- Kolkata)

Job role: Branch Manager

Job Summary:

- Cash flow management.
- Providing trading solutions to all clients.
- Providing working capital solutions to small scale and big firms.
- Treasury management.
- Worked as Financial Product consultant (H N I)
- Responsibility to provide financial solution to the customers
- Channelizing the liquidity of the customer to proper fund.

Asst Manager

AXIS Bank Ltd -

July 2007 to 2012

Jamshedpur\_

Job Role: Admin and ATM coordinator of branch.

\* Job summary: Admin (Branch & IT)

- > Implementation of Finacle 10.2 (banking software) in the region.
- > Training the branch staffs In Finacle 10.2 module and supervising the transition period of every department from Finacle 7 to Finacle 10.2. at the time of migration.
- > Fixed asset management through FAMS software in the region assigned to me.
- > Responsible of procurement of new assets and stationery through e-shop software, sale and purchase of old assets through quotations from different vendors.

- > Space management of the branch level and 5's implementation in the branch through proper coordination with the team.
- > Attendance record management in the HR software.
- > Maintenance of all important branch documents for e.g. personal HR file, govt. document maintained by all banks, all notices to be displayed in the branch.
- > Attending security meetings with local authorities on fortnightly basis.
- > Coordination with concurrent auditor and external auditor to ensure "AAA" ratings for the Branch through proper compliance in yearly audit.
- > Decision making authority of all petty expenses on a branch level.
- > IT related issues to be coordinated with the help desk (WIPRO)
- > Software and hardware management of all the branches in the region
- > Network logbook maintenance and record keeping of all the issues faced by the branches.
- > Record management of all the branch data and to keep a back up of the same in the main server.
- > Responsible of smooth functioning of the server and network through regular track keeping and ensuring all the service request or call lodged should attended within proper TAT.

\* Job summary: ATM Manager:

- ◆ Before outsourcing and centralization of ATM's
- > Reconciliation of the all ATM's manually and in software.

- > Member of Circle Audit Team for compliance in ATM reconciliation of other branches.
- > Reversal of all excess and short cash issues of the ATM's.
- > Maintaining TAT for own bank and other bank customer disputes on a regular basis.
- > Coordination of ATM team and local logistics & courier for smooth functioning of ATM.
- > Keeping track of cash replenishment of all ATM's in the region.
- > Getting approval and maintaining record of all ATM related expenditure.
- > Procurement of new ATM machine through different vendors and also to decide new location of ATM site.
- > Fortnight audit and verification of ATM's and cash vaults
- > Rent agreements of ATM's and renewal of the same.

After outsourcing and centralization of ATM's

- > Handing over the reconciliation of all the ATM's to the central ATM nodal cell at the time of centralization of ATM's.
- > Coordination with outsource agency for smooth and proper functioning of ATM's under the branch and also coordinating in acquisition of new ATM site.
- > Daily updating of all the details in the respective software.
- > Coordination with local CRA agency for smooth cash replenishment of all ATM's.
- > Coordination with the central reconciliation team to solve own bank and other bank disputes within the given TAT.

\* Having through knowledge on implementation of Finacle7 & Finacle10.2 (Core Banking Solution Software developed by Infosys)

\* Head cashier for 2.5 years, serving ATM cash Requirement, Cash remittance to currency Chest and managing CDP (Cash delivery & pick-up) by strictly following clean note policy.

\* Handled Cash Management Services.

\* Handled Front desk banking Operation for e.g. - D.D printing, cheque transfer, fixed deposit, Locker Facility, GBM challan.

\* Handling Customer Related Queries and KYC compliance and AML.

Key Learning's

- A complete training of Finacle 10.2 (Classroom and on the job)
- A holistic experience of overall administration, logistics and operation of banking procedures to serve the HNI clients of the Bank and also to receive appreciation and acknowledgement from both the sides.

- Thorough knowledge of Audit Compliance.

Front Office Credit Coordinator

H.D.F.C. Ltd - Kolkata, West Bengal -

September 2005 to June 2007

Kolkata

Key Result Areas across assignments:

Job Responsibilities:

\* Worked as Front Office Credit Coordinator.

- \* Preparation of Housing loan Sanction report.
- \* Coordinating sales team and their sales promotional activities

Key Learning's

- Exposure to Housing Loan industry.

Financial Product consultant

I.C.I.C.I PRUDENTIAL LIFE INSURANCE - Kolkata, West Bengal -

January 2004 to February 2005

H N I)

- Responsibility to provide financial solution to the customers
- Channelizing the liquidity of the customer to proper fund.
- different industries.
- Strong P.R build quality developed due to daily customer interaction.
- Successfully completed 5 years of banking as an ATM manager and branch admin.
- Many recognition from branch level and as well as circle level.
- Proper migration and implementation of banking software from Finacle 7 to Finacle10.2.
- Error free audit in Spam of 2.5 years as a Branch Main Cashier.
- Achievements Of targets in Third party Products.
- Managing complete branch operations with key focus on bottom line profitability by ensuring optimal utilization of available resources.
- Implementation & Achievement of 5S for the Branch.

EDUCATION

B.B.M

Andhra University

2003

Gulmohar High School - Jamshedpur, Jharkhand

2000