

Ramya. P

Hyderabad, Telangana - Email me on Indeed: [indeed.com/r/Ramya-P/00f125c7b9b95a35](https://www.indeed.com/r/Ramya-P/00f125c7b9b95a35)

(2 year Experience)

- Working currently with Accenture services Pune as a Software Test Engineer with Client Accenture on British Telecom Open reach Project, using Agile Methodologies.
- Experience in automating provision journey in QTP (UFT)
- Good understanding of the project with deep domain knowledge of Telecom with respect to Provisioning and Assurance.
- Expertise in functional, CST, Integration and E2E testing on CRM application for the BT Assurance journey with respect to different products.
- Expertise in understanding of the new requirements and developing test cases for new features being implemented in the code base and executing them.
- Good in understanding of the change with involvement in regular solution design discussions, technical changes discussions with Solution Designers and Stake holders accordingly.
- Proficient with the SDLC, STLC and Defect life cycle.
- Excellent communication skills with proficiency at grasping new technical concepts quickly and utilize the same in a productive manner.
- Mentored new joiners on the Overall view of the project, Features and Functionality of Testing.

Willing to relocate: Anywhere

WORK EXPERIENCE

Software Engineer

Accenture - Hyderabad, Telangana -

December 2015 to Present

BT Openreach (British Telecom)

BT Openreach is responsible for looking after the local network (connection from your property to local exchange) that makes the running of telecommunication services possible. BT helps to provide lines for telephone connection. It has products like PSTN, Ethernet, NGA, and LLU. BT acts as an intermediate between customer and connection provider.

BT Openreach is a software module which manages BT business right from the placement of the order, managing appointments, monitoring status to order completion.

Role and Responsibilities:

- Performing a Sanity test on the application and working on stabilizing the test environment for smooth testing activities everyday SOP.
- Assigning the task and updating the reports to management by collating the data of each individual in the team.
- Testing the application with respect to CST, Integration, Functional, E2E and Regression testing.
- Writing of Test Cases and execution based on the inputs such as customer requirements/test plan/test approach/ test techniques/ test strategies given based on the functionalities using Agile Methodologies.

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- Execution of test cases and bug reporting in Quality center
- Coordinated with developers to get the bugs reproduced and resolved
- Reviewing the release and build notes documents.
- Carry out regression testing every time when changes are made to the code to fix defects.
- Regular involvement in RCA calls for the defects raised on daily basis and attending Scrum calls for updating the status of the stack present in a given timelines.

Liberty global international (LGI):

Presently working as a application support Engineer for LGI.

Roles and Responsibilities:

Daily monitoring servers health check .
Solving the incident using tools like nagios , splunk,graphana.

Achievements:

Received appreciation excuting high number of test cases with in the given time
Received appreciation from Client for finding show stopper defects.
Received appreciate for identifying P1 issue within the SLA

EDUCATION

BSc in Computer Science

vasundhara womens

2015

narayana jr.college

2012

SSC

pragathi high school

2010

SKILLS

Black Box (2 years), Black Box Testing (2 years), Database (Less than 1 year), java (Less than 1 year), logging (Less than 1 year), SQL (Less than 1 year), Nagios (Less than 1 year), Splunk (Less than 1 year), Manual Testing (2 years), SDLC&STLC (2 years)

ADDITIONAL INFORMATION

Operating Systems: Windows,

Languages: Core java

Test Management Tool: HP Quality Center, HP ALM

Database mySQL

Defect Management Tools: AIT (Accenture Intelligent Testing), QC

Professional Skills:

- Proficient in overall Manual testing concepts.
- Proficient in Functional E2E Testing, Black Box Testing, Regression Testing.
- Good at analyzing the requirements and preparing assessments for the new requirements.
- Expertise in Development of test cases for the new features being implemented using different test design techniques. This included Analysis of the Feature Documents and developing a strategy for testing the feature.
- Good in defect logging and tracking activities till the closure of a defect using tools QC and AIT.